

Managing Employees Behaving Badly

ONE DAY SEMINAR

Employer Obligations and Best Practice Approaches

The recent sexual harassment claim against David Jones provides 37 million reasons for employers to ensure that they properly manage any inappropriate behaviour of their employees – but monetary penalties are only part of the story. Damage to a company's brand and reputation in defending such a matter can cut deeper and have more enduring impacts.

Complaints of this kind are not isolated and the costs can be significant. The Productivity Commission estimates that work stress, including stress from workplace bullying and harassment is costing Australian employers around \$10 billion a year in lost productivity alone.

Ai Group's Managing Employees Behaving Badly seminar will provide you with practical advice on how to manage the many forms of "bad behaviour" including bullying, harassment, absenteeism, misuse of drugs and alcohol, inappropriate internet usage, breaches of OHS rules and return to work plans – all of these issues have the potential to cost your organisation time, productivity, money and reputational damage!

This one day seminar which will provide effective strategies to address issues in the workplace that contribute to poor morale, low productivity and increased risk. Case studies will be used to illustrate the lessons on each topic.

THE TOPICS COVERED WILL INCLUDE:

- Addressing harassment, discrimination, bullying and related issues
- Managing abuse and misuse of drugs and alcohol
- Addressing absenteeism and lateness
- Achieving compliance with safety rules
- Managing non compliance with return to work plans
- Privacy and surveillance in the workplace
- Dealing with misconduct and poor performance
- Implementing appropriate termination of employment procedures



REGISTER NOW

And get advice from our expert advisers who have worked with hundreds of companies on these issues, representing them before various tribunals and delivering practical solutions to reduce the chance of a claim arising in the first place and should a claim be made, minimising the chance of a successful claim against the employer.

DATES AND VENUES

<p>NEWCASTLE Monday 13 September 2010 Australian Industry Group 16a Bolton Street, Newcastle, NSW 2300</p>	<p>MERRYLANDS Friday 17 September 2010 Holroyd Centre Miller Street Merrylands NSW 2160</p>	<p>SYDNEY Monday 20 September 2010 Australian Industry Group 51 Walker Street North Sydney NSW 2000</p>
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Payment must be made at time of registration. All prices are GST inclusive.

<p>REGISTRATION 8.30am – 9.00am Seminar: 9.00am – 4.00pm</p>	<p>Ai GROUP MEMBERS Members: \$418.00 Two or more \$330.00</p>	<p>NON-MEMBERS Non members: \$616.00 Two or more \$495.00</p>
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