



## Ethi-call: 1800 672 303

Ethi-call is St James Ethics Centre's free telephone counselling service. If you're facing an ethical dilemma at home, work or anywhere really, one that seems to have no right or even wrong answer, well, there is someone you can talk to. Our counsellors are professionals with broad experience in a variety of fields. They are trained by St James Ethics Centre and provide their time on a volunteer basis. They'll help you explore your dilemma, supporting you to reach a solution that's aligned with your own circumstances, principles and values.



### The service

**Ethi-call is open Monday to Friday 9am-5pm by appointment. Just call 1800 672 303.**

- The sessions last up to one hour and are as confidential and anonymous as you want them to be. You don't have to give your real name or the name of any organisation involved. St James Ethics Centre is non-religious and apolitical, so it offers a truly non-judgemental space for you to explore all aspects of your dilemma from an ethical perspective and work out a way to move forward.

### Who takes part?

- Anyone facing an ethical dilemma. And that can come from any kind of situation we face in life - from personal dilemmas of choice to the complex relationships inherent in families, social interactions and of course those that can arise in business, government and not-for-profits.
- The issues and challenges our callers face originate from down-to-earth, everyday experiences. For example, "What ought I do when I'm facing a situation where everything I do seems wrong?", "What if I have to choose between loyalty to my family and loyalty to work?", "What if I've promised confidentiality to a client only to find out something that I think should be exposed?", "What if my care and concern for one person conflicts with that of another?", "What if I'm not even sure that I have a conflict of interest?"
- Ethi-call can help you recognise the ethical dimensions involved in a situation and help clarify them.

### Our counsellors

Ethi-call counsellors are professionals with broad experience in a variety of fields. They have been trained specifically for ethics counselling and volunteer their time to the Ethics Centre.

Ethics counsellors training is a rigorous eighty hour program involving a unique dilemma-based counselling method utilised by the Ethics Centre's Ethi-call service. It incorporates the disciplines of philosophy, psychology, socio-analysis and management.

Prospective counsellors selected for training require a certain life and work experience. Counsellor training also builds on and utilises the experience and expertise gained by the counsellors during their careers.



## St James Ethics Centre

Established in 1989, St James Ethics Centre is an independent not-for-profit organisation providing a non-judgemental forum for the promotion, exploration and application of ethics. Operating both in Australia and abroad, the Ethics Centre is unique in the world for its support to the general community on ethical issues, creation and management of public debates and application of ethical principles to specific issues in public institutions, not-for-profits and companies. The relief of suffering and distress is the cornerstone of St James Ethics Centre's activities.

### Our services

#### Advocacy

- Public forums and commentary encouraging active discussion on the ethical dimensions of life
- *Intelligence Squared* debates, following the Oxford and Cambridge Union style debates, attract approximately 1,000 people to each event in Sydney's City Recital Hall Angel Place and Melbourne's Town Hall and reach additional viewers through the ABC podcasts
- *Festival of Dangerous Ideas* co-presented annually with Sydney Opera House brings renowned international participants and attracts more than 18,000 attendees

#### Counselling via Ethi-call line

- Free, confidential and non-judgemental support line helping individuals to reflect on and explore ethical issues and dilemmas

#### Consulting services

- Services assisting organisations to strengthen risk management strategies, develop ethical frameworks, navigate discussion on ethical issues and provide emotional support for ethical failure

#### Leadership development

- Experiential programs to develop practices incorporating 'what ought one to do?' in leadership decisions

#### Training

- Face-to-face and online customised ethics programs for large and small organisations, individuals and government



### St James Ethics Centre Board

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### Executive Director



Dr Simon Longstaff has a PhD in Philosophy from Cambridge. Prior to becoming the inaugural Executive Director of St James

Ethics Centre in 1991, he worked in the Northern Territory in the Safety Department of BHP subsidiary GEMCO, lectured at Cambridge University and consulted to the Cambridge Commonwealth and Overseas Trusts. His book, *Hard Cases, Tough Choices* was published in 1997.

Photo courtesy Belinda Mason